



March 23, 2020

To Our Valued Customers,

One by one, states are adopting more stringent business restrictions in order to ensure social distancing, with allowances only for **Essential Businesses**. As of this writing, these include California, Connecticut, Delaware, Illinois, Louisiana, Maryland, Massachusetts, New Jersey, New York, Nevada, Ohio, Pennsylvania, and Wisconsin. That said, the list is expanding by the hour.

You may therefore ask if Financial Institutions are indeed considered an **Essential Business**. The answer is a resounding yes. As a result, BranchServ remains in full force, providing maintenance of critical physical and electronic security systems for banks and credit unions which include the following:

- Drive-Up Systems
- Self-Service Terminals Including ATMs
- Teller Cash Recycling Equipment
- Access Control
- Alarm
- Video Surveillance

All of the above are nothing short of mandatory for ongoing service to bank and credit union customers. BranchServ is your partner and we are there to help in any way that we can.

If you need service, please submit your request via the Customer Portal, email or by calling our Resource Operations Center at 1.800.948.2858.

If you have questions, please reach out directly to your primary BranchServ contact as we are happy to assist you in any way possible.

With My Very Best Regards,

Thomas Brennan
Chief Executive Officer