



BranchServ Service Programs

Our innovative service programs; **TotalServSM**, **OnDemandSM** and **BranchPMSM**, have revolutionized the industry's approach to bank equipment maintenance and service by providing clients with optimal response while dramatically reducing management complexity and costs.

TotalServSM

An all-inclusive service contract that covers all aspects of bank equipment planning, maintenance, and service for a single annual contract fee. Supports better cost management and forecasting, and ensures optimal response, priority service and minimal equipment downtime.

BranchPMSM

As a component of **TotalServSM** or as a stand-alone program, **BranchPMSM** leverages pro-active equipment care to optimize equipment efficiencies/uptime and enhance security.

OnDemandSM

An option for customers to 'pay as they go' for responsive service with discounted time and material costs.

Contact **BranchServ** today to discuss how we can work with your financial institution.

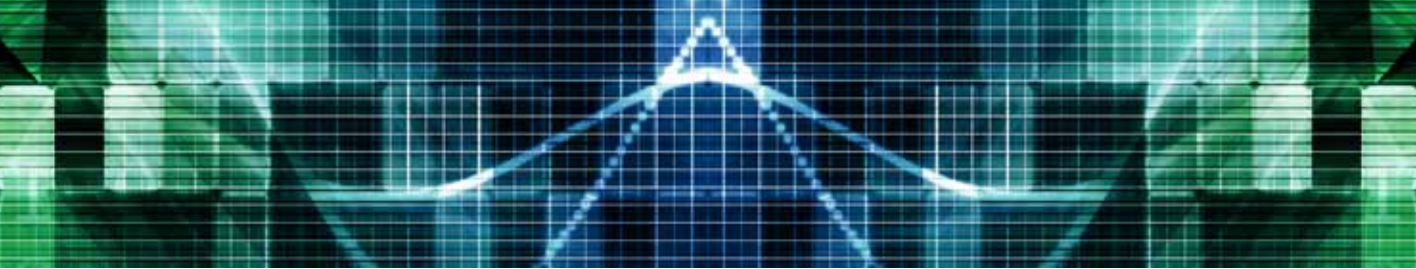
Call 800.215.0361 or visit
www.branchserv.com/info/betterbranch.php



Who is **BranchServ**

Custom Vault Corporation, established in 1984, began servicing the financial industry in 1999 and officially launched its **BranchServ** Division in 2006. **BranchServ** has since become a leading independent provider of Comprehensive Equipment and Service Solutions for financial institutions nationwide. **BranchServ's** equipment offerings include physical security, electronic security and a suite of Branch-Formation products; ATMs, cash recyclers and advanced cash automation solutions. Ultimately, our strong vendor alliances allow us to provide the highest quality products in all areas of physical security, electronic security and branch automation and remain on the cutting edge with regard to technological advancements.

BranchServ's expansive product line is complemented by an outstanding service organization with unsurpassed site metrics. Superior solutions-based project management further reinforces our service capabilities. **BranchServ** now serves more than 12,000 bank branches and credit unions nationwide, including three of the ten largest branch banking networks in the United States.



Why Partner with Us

Simply put, **BranchServ** is a customer-centric organization, and driven to exceed your expectations. Our mission, as stated, is to partner with branch networks to improve their operational efficiency, reduce overall costs and enhance the end customers' experience—all while maintaining industry and client security standards. We believe that this is best accomplished by aligning our interests with those of our clients. **BranchServ** indeed sets a higher standard for service with a consistent emphasis on what's best for the customer; focusing on reduced administrative overhead and supporting their operations and security standards. Ultimately, we have created a new service paradigm designed around a deep understanding of bank equipment, security standards, branch operations and client needs. This translates to the quickest response rates, the highest first time resolution rates and the highest levels of client satisfaction in our industry.



BranchServ Equipment

BranchServ offers a comprehensive line of bank equipment in order to serve as a complete resource for our customers. Equipment includes:

Asset Protection

To ensure secure containment of cash and other valuables.

- Lockers
- Safes
- Modular Vaults
- Safe Deposit Boxes

Branch Transaction Security

To ensure that all customer transactions are secure.

- After Hours Depositories
- ATM & Lobby Security
- Undercounter Steel

Cash Automation

To improve bank efficiencies and expand customer relationships.

- Advanced Cash Automation
- ATMs
- Cash Recyclers

Drive-Up Security

To ensure that customers have an optimal banking experience, even when on the run.

- Audio/Video
- Pneumatic Systems
- Bullet Resistance
- Transaction Drawers

Electronic Security

To facilitate early detection of potential dangers, and summon response and intervention.

- Access Control
- Intrusion Alarm
- Video Surveillance